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**UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF CALIFORNIA**

MARIANA NELSON, on behalf of
herself and all others similarly situated,

Plaintiff,

vs.

STANDARD INSURANCE
COMPANY, an Oregon company;
COUNTRYWIDE FINANCIAL
CORPORATION GROUP LONG
TERM DISABILITY PLAN;
COUNTRYWIDE FINANCIAL
CORP., and DOES 1-50, inclusive,

Defendants.

CASE NO. 13cv188-WQH-MDD

ORDER

HAYES, Judge:

The matters before the Court are 1) the motion for summary judgment and judicial notice (ECF No. 68) filed by Plaintiff Mariana Nelson; and 2) the motion for summary judgment (ECF No. 69) filed by Defendant Countrywide Financial Corporation Group Long Term Disability Plan.

BACKGROUND

Plaintiff Nelson initiated this action by filing a Complaint against Defendants Standard Insurance Company, Countrywide Financial Corporation Group Long Term Disability Plan (“Countrywide Plan”), and Countrywide Financial Corporation. The Complaint asserted the following causes of action: (1) Class Action Claim for Benefits pursuant to the Employee Retirement Income Security Act of 1974 (“ERISA”), 29

1 U.S.C. § 1132(a)(1)(B) against the Countrywide Plan; (2) Class Action Claim for
2 Equitable Relief pursuant to ERISA, 29 U.S.C. § 1132(a)(3) against all Defendants; (3)
3 Class Action Breach of Fiduciary Duty pursuant to ERISA, 29 U.S.C. § 1104(a)(1)
4 against all Defendants; (4) Class Action Declaratory Relief against all Defendants; and
5 (5) Individual Claim for Benefits pursuant to ERISA, 29 U.S.C. § 1132(a)(1)(B) against
6 Defendant Countrywide Plan.

7 On July 17, 2013, the Court granted a motion to dismiss the Complaint filed by
8 Defendants. (ECF No. 23). The Court concluded that the Complaint relied upon a
9 violation of Cal. Ins. Code § 10144 and that Section 10144 did not require insurers to
10 offer equal benefits for both mental and physical disabilities.

11 On October 31, 2013, Plaintiff Nelson filed an Amended Complaint alleging the
12 same five claims against the same three Defendants. (ECF No. 31).

13 On February 21, 2014, the Court filed an order granting the motion to dismiss
14 Claims 1-4 of the First Amended Complaint by Defendants for the reasons stated in the
15 July 17, 2013 order and denying the motion to dismiss Claim 5 of the First Amended
16 Complaint against Defendant Countrywide Plan. (ECF No. 39).

17 On August 26, 2014, the Court filed an order denying motion for judgment on
18 the pleadings on Claim 5 of the First Amended Complaint filed by Defendant
19 Countrywide Plan. The Court concluded that Defendant Countrywide Plan was not
20 entitled to judgment on the pleadings on Nelson's Individual Claim for Benefits
21 pursuant to ERISA, 29 U.S.C. § 1132(a)(1)(B) in Claim 5 on the grounds that the claim
22 was untimely. (ECF No. 61).

23 On August 3, 2015, Plaintiff Nelson filed a motion for summary judgment and
24 judicial notice.¹ (ECF No. 68). Nelson moves for summary judgment as follows: 1)
25

26 ¹ Plaintiff moves the court for judicial notice of the fact that "Narcolepsy";
27 "Parasomnia"; "Periodic Limb Movement"; and "REM-related Behavioral Disorder"
28 is a term used in the Policy and material to resolve the dispute between the parties. The
facts at issue are contested as they apply to the terms of the Policy. In this case, the
requested notice of fact is not a proper subject for judicial notice under Rule 201.

1 Defendant Countrywide Plan abused its discretion in denying continuing benefits to
2 Nelson, 2) Nelson is entitled to benefits from December 31, 2009 until the present, 3)
3 Nelson is entitled to benefits beyond any two year limitation, and attorney fees. In
4 addition, Nelson requests Judicial Notice of certain facts. (ECF No. 68-10).

5 On August 24, 2015, Defendant Countrywide Plan filed a motion for summary
6 judgment. (ECF No. 69). Defendant Countrywide Plan moves the Court for summary
7 judgment in its favor that the decision to close Nelson's claim is supported by
8 substantial evidence, reasonable and permissible, and not an abuse of discretion.

9 **FACTS**

10 Beginning in January 2004, Nelson was employed as a loan officer with
11 Countrywide Financial Corp. Nelson received long term disability coverage under the
12 Countrywide Financial Corporation Group Long Term Disability Plan, policy number
13 643382 ("the Policy"), issued by Standard Insurance Company ("Standard").

14 Nelson stopped working due to disability in April 2007.

15 On May 21, 2008, Nelson submitted an Employee Statement to Standard seeking
16 long term disability benefits listing April 1, 2007 as the date she became disabled.
17 (ECF No. 69-2 at 127). Nelson stated, "I am constantly sleep deprived. I can only stay
18 awake 10-14 hours a day - and I nap about every 2 hours. When I force myself to stay
19 awake during the day - after about a week, I am so sleep deprived that all I can think
20 about is suicide because doing anything else feels impossible." *Id.* Nelson supported
21 her claim with statements from Justin Birnbaum, M.D., a psychiatrist, and Sheila Tobin
22 Black, Ph.D., a psychologist. Dr. Birnbaum listed Nelson's diagnosis as "Major
23 Depressive Disorder" with symptoms including "depressed mood, anhedonia, low
24 energy, poor concentration, difficulty sleeping, suicidal ideation." (ECF No. 69-2 at
25 107). Dr. Black listed Nelson's diagnosis as "Major Depressive Disorder" with
26 symptoms including "depressed mood, significant weight gain, hypersomnia,
27 psychomotor agitation, chronic fatigue." (ECF No. 69-2 at 128).

28 On June 3, 2008, a representative from Standard spoke to Nelson by telephone.

1 The Memorandum by the representative from Standard stated,

2 [Nelson] said that she sees Dr. Black every Tuesday. She also is seen for
3 sleep issues at Stanford. She said she has seen them since 2000. She said
4 CPAP [Continuous Positive Air Pressure] has failed and they are looking
5 at a neurological basis for her sleep issue. She said she is only able to be
6 up for 5-6 hours per day. She also states, however, that at times she'll
7 become so sleep deprived that the depression gets really bad and she
8 becomes suicidal. She advises she was hospitalized at the Stanford Psych
9 Hospital in January for three weeks because of this.

10 (ECF No. 69-4 at 106).

11 On June 5, 2008, Standard requested Nelson's records from Dr. Black and
12 Stanford Hospital and Clinics. (ECF No. 72-1 at 7).

13 On June 25, 2008, Standard received a Physician's Supplementary Certificate
14 signed by Dr. Black and dated February 5, 2008 that had been submitted to the
15 California Employment Development Department in relation to Nelson's claim for state
16 disability insurance benefits; a letter dated January 13, 2008 from Dr. Black to the
17 Medical Director at Stanford's Sleep Disorders Clinic; and a letter from Dr. Black to
18 the leave of absence coordinator at Countrywide dated June 20, 2008. (ECF No. 69-11
19 at 7, 9, 10). The letter dated June 20, 2008 from Dr. Black states in part "I have been
20 treating Ms. Nelson for Major Depressive Disorder and Generalized Anxiety Disorder,
21 both strongly exacerbated by severe sleep deprivation (with probable underlying
22 biological cause) regularly since 12/08/05." *Id.* at 7. The Physician's Supplementary
23 Certificate dated February 5, 2008 states in part: "Pt. is chronically sleep-deprived and
24 suffers extraordinary physical fatigue and diminished mental focus . . . A recent life-
25 threatening episode of depressions and suicidal ideation . . . led to a 2-week psychiatric
26 inpatient residency." *Id.* at 9. The Certificate noted "Major Depressive Disorder,
27 Recurrent, Severe w/o psychotic features . . . Breathing-related Sleep Disorder (Sleep
28 Apnea Syndrome)." *Id.* The letter to the Medical Director at Stanford's Sleep
Disorders Clinic dated January 13, 2008 states in part:

[Ms. Nelson] is a patient at your clinic for the third time. Most recently,
Drs. Christian Guilleminault and Stephen Brooks saw her. Unfortunately,
with each of these experiences the attending physicians' attention to her
debilitating difficulties seems to have been inconsistent and apathetic
relative to her lifelong sleep history and current incapacity.

1 Ms. Nelson was hospitalized in June 2007, and again last week, both times
2 with my encouragement, she having exhibited persistent suicidal ideation
3 and dangerous behavior due to prolonged exhaustion from sleep
deprivation. She has had to go on disability from work (see attached
letter).

4 There is no doubt that, in addition to her myriad sleep difficulties, Ms.
5 Nelson suffers from a mood disorder. She clearly fits the criteria for
6 Dysthymic Disorder, has a number of Borderline Personality features, and
could suffer from atypical Bipolarism. I don't know which "evil" (chronic
sleep disturbance or psychiatric instability) is primary. . . .

7 *Id.* at 10. The attached letter signed by Dr. Black dated December 21, 2007 and
8 addressed to the leave of absence coordinator at Countrywide states in part: "Ms.
9 Nelson remains in a chronic state of disability to perform her normal work activities,
10 due to extreme mental and physical fatigue. I am treating her for depression and
11 anxiety resulting from a crippling sleep disorder, yet unnamed and currently being
12 investigated by the medical community at Stanford Hospital. . . ." *Id.* at 11.

13 On July 9, 2008, Esther Gwinnell, M.D., a consulting physician in psychiatry for
14 Standard, reviewed the available records and prepared a written report for Standard
15 stating in part,

16 [a]lthough the information is sketchy, it does appear that Ms. Nelson has
17 a substantial degree of depression. Based on Dr. Black's narrative, it is
18 reasonable that Ms. Nelson has been unable to function in her own or any
other occupation beginning April 1, 2007, through June 2008, and beyond.

(ECF No. 69-10 at 101).

19 On July 10, 2008, Standard accepted the claim and paid Nelson disability
20 benefits. (ECF No. 69-2 at 81-84).

21 On July 14, 2008, Standard notified Nelson that

22 [t]he information in your file supports that you are Disabled by one or
23 more conditions, including depression and anxiety. Since depression and
24 anxiety are considered to be mental disorders, we will apply the Mental
Disorders Limitation to your claim. . . We will review your claim on an
25 ongoing basis to determine if you are Disabled by other conditions which
26 are not subject to Limitation. If we determine that you are Disabled by
other conditions which are not subject to Limitation, you may continue to
receive LTD Benefits after the 24 month Maximum Benefit Period for
your Limited Condition(s) is over.

27 (ECF No. 69-2 at 72-73).

28 On December 24, 2008, Standard received Nelson's medical records from the

1 Stanford Hospital and Clinic. (ECF No. 69-9 at 54).

2 On February 15, 2009, William Herzberg, M.D., Neurology wrote a Physician
3 Consultant Memo at the request of Standard. (ECF No. 69-9 at 40-44). Dr. Herzberg
4 reviewed the records in Nelson’s claim file, including the Stanford medical records, and
5 the statement and letters by Dr. Black. Dr. Herzberg reviewed the records from the
6 Stanford Sleep Disorder Clinic, including the polysomnogram summary done on May
7 20, 2007 and the report written by Dr. Robinson in the Stanford records, as well as the
8 Stanford records for psychiatric care. Dr. Herzberg concluded “Ms. Nelson has
9 longstanding depression with multiple suicide attempts over the years since childhood
10 and documented obstructive sleep apnea syndrome.” *Id.* at 42. In the Responses to
11 Questions, Dr. Herzberg stated in part,

12 *Does the medical documentation received support that Ms. Nelson has an*
13 *underlying sleep disorder which is separate and distinct from any sleep*
issues attributable to her depression?

14 Yes, she does have documented obstructive sleep apnea syndrome. . . .

15 *What limitations and restrictions, if any, would be associated with the*
16 *sleep symptomatology alone?*

17 A fairly high portion of the general population has obstructive sleep apnea
18 syndrome of this severity or greater. . . . For this degree of sleep apnea as
documented I do not think there needs to be any associated limitations or
restrictions.

19 *If she experiences limitations and restrictions as a result of her sleep*
20 *symptoms, when would you anticipate an appreciable change in her status,*
and what would be your recommendation for future medical followup?

21 Based on how mild Ms. Nelson’s sleep apnea is, I would venture to say
22 that most of her sleep symptoms are referable to her depression and not to
her intrinsic sleep disorder. Her change in status will likely follow
improved treatment of depression.

23 *Id.* at 43.

24 On August 3, 2009, Nelson was evaluated by Inchel C. Yeam, M.D. at the Pacific
25 Sleep Lab. Dr. Yeam took a history of Nelson’s present illness and stated “at this point
26 it is not clear what is going on. It is possible that she may have some underlying
27 parasomnias as well as REM-related behavior disorder. Some of the symptoms she
28 describes may be consistent with narcolepsy. However, she denies any cataplectic

1 attacks.” (ECF No. 69-9 at 5). Dr. Yeam ordered an overnight sleep study to further
2 clarify the nature of Nelson’s sleep pathology. After the sleep study, Dr. Yeam noted
3 his impression as “Probable narcolepsy. Parasomnia.” *Id.* at 1. Dr. Yeam noted
4 “features of REM-related behavioral disorder as well as other parasomnias,” prescribed
5 medication, and recommended follow-up in three weeks. *Id.* at 3. The claim file notes
6 a received stamp of September 28, 2009 for the records of Dr. Yeam.

7 On September 28, 2009, Standard received additional records from Stanford
8 Hospitals and Clinics. (ECF No. 69-7 at 61).

9 On October 10, 2009, Dr. Herzberg wrote a second report after reviewing the file
10 again, the information from Dr. Yeam, and the additional Stanford records. (ECF No.
11 69-7 at 47). Dr. Herzberg summarized,

12 Ms. Nelson has a complicated sleep history. As recently as January 31,
13 2008, I can state with confidence through her Stanford evaluation that she
14 does not have narcolepsy nor excessive daytime sleepiness. She does have
15 sleep-disturbed breathing at that point with either upper airway resistance
16 syndrome or mild sleep apnea, depending on the night of her studies, this
17 following her upper airway reconstructive surgery. . . . It would seem
18 likely, given the mild severity of her documented sleep studies to this
19 point, that most of her daytime sleepiness can be attributed to mood
20 disorder with related sleep disorder.

21 Subsequent to her Stanford evaluation with Dr. Yeam in San Clemente, the
22 picture changes. There is no evidence of sleep apnea nor upper airway
23 resistance, and she does have either 2 or 3 sleep onset REM periods on her
24 MSLT with unusual behavior emerging from sleep.

25 I am inclined to trust the information from Stanford more than the
26 information from Dr. Yeam’s evaluation. The Stanford evaluation is more
27 thorough, includes esophageal manometry and his MSLT was nonstandard
28 with only 3 naps noted and without mention of urine tox screen or log
preceding the sleep study of medications. However, in the year and a half
since her Stanford evaluation, it is conceivable, although unlikely, that Ms.
Nelson developed REM-related behavioral disorder as well as possible
narcolepsy. I think a likelier explanation is a medication effect.

29 *Id.* at 49-50. When asked whether the additional information altered his previous
30 opinions that most of Nelson’s sleep symptoms are referable to her depression, Dr.
31 Herzberg responded “the information from Stanford does not alter the assessment. The
32 information from Dr. Yeam is discrepant, and I do not know if it is as valid as the serial
33 evaluations done through the Stanford system.” *Id.* at 50. Dr. Herzberg further stated,

1 “I am not convinced that Ms. Nelson’s most recent PSG/MSLT is a valid descriptor of
2 her condition, but if it were valid, then she should not drive nor operate heavy
3 machinery until adequately treated with stimulant medications.” *Id.*

4 On October 16, 2009, Nelson applied for social security benefits describing the
5 conditions that limit her ability to work as “sleep apnea, periodic limb movement
6 disorder, restless leg syndrome, narcolepsy, depression.” (ECF No. 69-13 at 23).

7 On January 4, 2010, Standard informed counsel for Nelson that LTD benefits
8 have been terminated as of December 31, 2009 because “she has exhausted benefits
9 payable to her for her Mental Disorder.” (ECF No. 69-2 at 40-46). The notice stated
10 that “you have submitted additional information consisting of records of her treatment
11 for a possible sleep disorder. . . includ[ing] records from Stanford Hospital Sleep Clinic,
12 as well as records from Dr. Inchel Yeam.” *Id.* at 40. The Notice included a summary
13 of the medical records submitted by Nelson and the review by a Physician Consultant.
14 The Notice concluded,

15 Ms. Nelson exhausted benefits payable to her for her Mental Disorder as
16 of October 16, 2009. Benefit payment has continued to her beyond this
17 time while review of the additional information you submitted, with
18 respect to her possible sleep disorder, was completed. This information
19 provided does not support the presence of a physical disease process
20 which produces ongoing limitations and restrictions precluding her from
performing her Own Occupation. Therefore she does not satisfy either the
Own Occupation or broader Any Occupation Definition of Disability
within the Group Coverage as a result of a condition not otherwise subject
to limitation and her claim has been closed with payment to her through
December 31, 2009.

21 *Id.* at 45-46.

22 On April 26, 2010, Nelson was awarded Social Security benefits beginning
23 January 2009. (ECF No. 69-6 at 6).

24 On November 18, 2010, Nelson requested that Standard reconsider the
25 termination of benefits. (ECF No. 69-6 at 59-61). Nelson stated,

26 I freely admit that I have been depressed because of my illness, my
27 inability to work. But my depression is not why I am unable to be
28 gainfully employed. I simply cannot function in any proper fashion
because of the ongoing and well documented fact that I am suffering from
Sleep Apnea, PLMD or some other possible neurological disorder. The
consultants that Standard has used to review this matter appear to agree

1 that the inability to work is sleep apnea, which is a physical problem, not
2 a mental one. I enclose several new letters from my treating physicians
3 who all concur that I suffer from sleep apnea and Periodic Limb
4 Movement disorder and that these are the causes of my ongoing
5 disabilities. I have reviewed the provisions of the policy that you have
6 cited and do not see in any of those provisions that a claim for disability
7 benefits may be denied because of the development of depression or being
8 concerned about the disability itself.

9 *Id.* at 59. Nelson’s request attached articles from medical journals and a letter dated
10 November 10, 2010 from the Chirag Pandya, M.D. Stanford Hospital and Clinics
11 addressed to “To Whom It May Concern.” *Id.* at 69. Dr. Pandya wrote that Nelson

12 is under our care at the Stanford Sleep Medicine Center for treatment of
13 obstructive sleep apnea syndrome (OSAS). The treatment being utilized
14 in this case is Continuous Positive Air Pressure (CPAP), a device which
15 allows the patient to breathe normally at night without abnormal breathing
16 events and low oxygen levels that were present prior.

17 On May 23, 2007, the patient underwent an overnight polysomnogram.
18 The findings showed a Respiratory Disturbance Index (RDI) of 12 and low
19 oxygen Saturation of 90. These findings further confirm the clinical
20 complaints of daytime sleepiness, fatigue and snoring. . . . Patient’s
21 daytime sleepiness and fatigue are very likely to be due to her OSAS.
22 The patient returned for CPAP triation study on January 23, 2007. The
23 findings show improvement in abnormal breathing events, oxygen levels
24 and arousals compared to the diagnostic sleep study. Therefore CPAP
25 therapy is recommended, even in the setting of mild OSAS.

26 *Id.* The remainder of the letter is directed at obtaining funds for CPAP.

27 On November 22, 2010, Standard wrote to Nelson confirming the receipt of the
28 reconsideration letter and notifying Nelson that review was resuming with a referral of
“the file to a Sleep Specialist for review.” (ECF No. 69-6 at 73).

On Janaury 3, 2011, Douglas T. Brown, a Board certified neurologist, prepared
a report for Standard based upon his review Nelson’s medical records. Dr. Brown
reviewed the Stanford hospital and clinic records, as well as the information from Dr.
Black, and Dr. Yeam. In the review questions and answers, Dr. Brown stated in part,

What diagnoses are supported by the medical records?

The diagnoses supported by the medical records are major depressive
disorder and mild obstructive sleep apnea. There is no substantiation of
any other sleep disorder. . . .

**Describe the claimant’s work limitations and restrictions for each
diagnosis....**

1 I defer to an appropriate specialty regarding the extent to which the
2 claimant may or may not be functionally impaired and require restriction
3 / limitation due to her psychiatric condition. In regard to her obstructive
4 sleep apnea, there are no necessary restrictions or limitations. Essentially
5 there is no documentation of excessive daytime somnolence given that two
6 MSLT's have shown a normal mean sleep latency. There is no
documentation of cognitive impairment that is due to her sleep disorder as
opposed to being due to her psychiatric disorder. Furthermore, neither
severe excessive daytime somnolence nor cognitive impairment of
functionally impairing severity would be likely to occur in a patient with
obstructive sleep apnea of the mild severity found in this claimant.

7 (ECF No. 69-6 at 33).

8 On October 10, 2011, Standard issued its final decision, denying Nelson's long
9 term disability claim after its administrative review unit² evaluated the December 31,
10 2009 decision to close the claim. (ECF No. 69-5 at 132-141). The decision reviewed
11 the background of the claim noting that Nelson's claim was supported by Physician's
12 statements listing the primary diagnosis as "Major Depressive Disorder" and that the
13 claim was approved on the basis of disabling conditions of depression and anxiety. The
14 decision reviewed Nelson's medical history including both her limited condition of
15 depression and non-limited condition of sleep disorders. Standard relied upon the
16 report by its Neurologist Consultant who "found that the diagnoses supported by the
17 medical evidence are major depressive disorder and mild obstructive sleep apnea." *Id.*
18 at 136. Standard noted that the Independent Neurologist found "no documentation of
19 cognitive impairment that is due to her sleep disorder as opposed to being due to her
20 psychiatric disorder." *Id.* Standard concluded

21 Overall, we found that Ms. Nelson's self-reported experience of severe
22 daytime sleepiness/fatigue appears to be due to her mental disorder given
23 that her mental disorder; which began as a young child, predates
24 development of her sleep complaints. Her mental disorder appears to be
25 quite severe, involving multiple suicide attempts and inpatient
hospitalizations. Major depressive disorders do commonly cause
symptoms of sleep disruption, fatigue and subjective hypersomnia as
reported by Ms. Nelson.

26 There is insufficient medical evidence for the substantiation of any organic
27 sleep disorder other than mild obstructive sleep apnea. We did not find
that Ms. Nelson's mild OSA is a cause for work limitations or restrictions.

28 ² The review was "conducted separately from the individuals who made the
original claim determination." (ECF No. 69-5 at 132).

1 . . .

2 She does not meet the criteria for narcolepsy and no neurological disorder
3 has been found. The only consistently documented sleep disorder is mild
4 OSA. As the Neurologist Physician Consultant explained mild OSA
5 would not cause disabling fatigue or severe ongoing suicidal depression.
6 Rather it appears to be the case that Ms. Nelson has had a life-long history
7 of significant depression with multiple suicidal attempts and psychiatric
8 hospitalizations. These facts cannot be ignored or revised to now assert
9 that Ms. Nelson is not disabled due to a mental disorder, but, is disabled
10 due to a mild sleep disorder. No other sleep disorder has been supported
11 with *anatomical or physiological abnormalities which are demonstrable
12 by medically acceptable clinical and laboratory diagnostic techniques.*
13 Although Ms. Nelson has had testing that may have supported another
14 sleep disorder; over time and with medically acceptable clinical and
15 laboratory diagnostic techniques other sleep disorders have not been
16 substantiated.

17 Based on the medical evidence her mild OSA does not appear to be
18 causing her significant limitations or restrictions from performing work;
19 however, her ongoing severe depression still appears to be disabling.

20 (ECF No. 69-5 at 138-139).

21 **Stanford records (1999-2008)**

22 On August 16, 1999, Dr. Clete Kushida from the UCSF Stanford Sleep Clinic
23 prepared an assessment of Nelson after evaluation. Dr. Kushida detailed Nelson's
24 history of sleep disorders and depression. Dr. Kushida reported Nelson's
25 history to include snoring since childhood, and daytime sleepiness since the age of 10 to 11 years
26 old. Dr. Kushida reported a history of depression and multiple suicides. Dr. Kushida
27 stated,

28 The patient's symptoms are consistent with a diagnosis of Narcolepsy vs.
idiopathic CNS hypersomnia. I also cannot rule out the possibility of the
Obstructive Sleep Apnea Syndrome or sleep disorder secondary to a mood
disorder at this time. The patient has been scheduled for a nocturnal
polysomnogram with esophageal manometry as well as Multiple Sleep
Latency Test. The patient understands the risks of driving while sleepy
and was advised not to drive under this condition.

(ECF No. 69-8 at 62).

On December 30, 1999, Nelson was seen at the Sleep Disorders Clinic for an
initial evaluation by Christian Guilleminault, M.D. Dr. Guilleminault reported

IMPRESSION AND PLAN:

1) The differential diagnosis for the patient's excessive daytime sleepiness
includes upper airway resistance syndrome, narcolepsy, idiopathic
hypersomnia. The study done in September of 1999 does not corroborate

1 a history of excessive daytime sleepiness. The Multiple Sleep Latency
2 Test showed a normal mean sleep latency time. We will repeat the
Multiple Sleep Latency Test with Pes, off Prozac.

3 2) The patient also gives a history of parasomnias with confusional
4 arousals and sleepwalking.

5 3) Major depression. We have suggested that she continue the Prozac after
6 the test and follow up with her psychologist. . . .
The patient will return to clinic three weeks after the polysomnography.

7 (ECF No. 69-8 at 4).

8 On January 13, 2000, Nelson underwent a nocturnal polysomnogram with
9 esophageal manometry. (ECF No. 69-8 at 6). Dr. Kushida stated that the study was
10 “consistent with mild sleep related breathing disorder and periodic limb movement
11 disorder. The multiple sleep latency study was within normal limits.” (ECF No. 69-8
12 at 17).

13 On January 24, 2000, Nelson returned to the sleep clinic with symptoms of
14 excessive daytime sleepiness and tiredness. Anstella Robinson, M.D. wrote “we believe
15 that her symptoms are most likely related to the periodic limb movement disorder.”
16 Testing was done and medication was prescribed. (ECF No. 69-8 at 6).

17 On February 14, 2000, Nelson underwent a nocturnal polysomnogram for
18 continuous positive airway pressure titration. Dr. Kushida concluded that the results
19 were “consistent with periodic limb movement and obstructive sleep apnea syndrome
20 that improved with CPCP nasal pressure...” (ECF No. 69-8 at 24). Dr. Kushida
21 recommended that Nelson “should use nasal CPAP . . . for at least a month” and have
22 “medical follow up to evaluate the effectiveness of CPAP treatment.” *Id.*

23 On April 25, 2000, Nelson was admitted to the Stanford Hospital with “nasal
24 obstruction and chronic tonsillar Hypertrophy with sleep disorder breathing.” (ECF No.
25 69-9 at 28). Nelson underwent nasal septoplasty and a tonsillectomy to improve her
26 nasal airway as well as remove her tonsils. *Id.*

27 Nelson returned to the Stanford Hospital and Clinic on April 30, 2007. Nelson
28 was seen by Dr. Guilleminault who wrote:

Mrs. Nelson is a 35 year old woman with a history of depression and

1 anxiety who was initially evaluated at the Stanford Sleep Center in
2 January of 2000 with a complaint of chronic excessive daytime sleepiness
3 and unrefreshing sleep since childhood. . . . The patient states that . . . she
4 moved down to Southern California at which time her primary physician
5 ran multiple tests . . . which revealed her to be most amenable treatment
6 with []. She . . . felt improvement mainly in her daytime functionality and
7 was able to return to work in a more productive way. This improvement
8 lasted for several years but she noted that over the past year her ability to
9 function at work has waned significantly and she is now currently on
10 disability due to significant daytime sleepiness and inability to function.

11 (ECF No. 69-8 at 9). In the assessment, Dr. Guilleminault stated, “[t]his is a 35-year-
12 old woman with a history of well-controlled depression and anxiety who complains of
13 long-standing sleep disruptions including significant sleep fragmentation, sleep talking
14 and night terrors.” *Id.* The assessment included “probable sleep-disordered breathing”
15 and “parasomnias.” *Id.*

16 On May 20, 2007, a complete polysomnogram was performed. (ECF No. 69-8
17 at 39). Dr. Anstella Robinson, M.D. reported, “This recording is consistent with
18 obstructive sleep apnea.” *Id.*

19 On May 30, 2007, a complete polysomnogram was performed. (ECF No. 69-8
20 at 45). Dr. Stephen Brooks, M.D. reported, “this recording is consistent with
21 obstructive sleep apnea that improved with CPAP pressure of 6 cm of water.” *Id.*

22 On July 2, 2007, Nelson returned to Stanford Hospital and Clinic. Nelson was
23 evaluated by Stephen Brooks, M.D. for “symptoms of excessive daytime sleepiness and
24 tiredness.” (ECF No. 69-8 at 12). Dr. Brooks stated that “her sleepiness, especially in
25 the daytime, is partially a result of her obstructive sleep apnea. I do not think that she
26 has periodic limb movement disorder.” *Id.* Nelson was started on a CPAP machine and
27 continued medications. Dr. Brooks stated “if there are no other options, then at a later
28 date we can consider mandibular surgery.” *Id.*

On September 4, 2007, Nelson was seen at the Stanford Clinic by Dr. Srivastava
and Dr. Solvason for “medical evaluation for treatment of her depression.” (ECF No.
69-10 at 2-6). The medical record stated, “patient states she has struggled with sleep-
related issues since a very young age.” *Id.* The record indicates that since April 2007,
Nelson has been “increasingly depressed” and that Nelson was hospitalized for 3 days

1 approximately two months ago, “due to worsening depression and suicidal ideation.”
2 *Id.* at 3. The record indicates that Nelson was “diagnosed with obstructive sleep apnea
3 and has been on CPAP for the past two weeks.” The report indicates the following
4 diagnoses: “Major depressive disorder, recurrent/severe with atypical features insomnia
5 not otherwise specified,” and “obstructive sleep apnea, status post palatal surgery in
6 April 2000, now on CPAP for 2 weeks.” *Id.* at 5. Nelson was to continue medication
7 for depression, continue CPAP and follow up at a sleep clinic, continue psychotherapy,
8 and return to the clinic in three weeks.

9 On January 8, 2008, Nelson was seen at the Stanford Clinic and “directly
10 admitted” for hospitalization “for her depression.” (ECF No. 69-10 at 8). Nelson was
11 discharged on January 22, 2008. The discharge summary noted “history of Major
12 Depressive Disorder and obstructive sleep apnea who was admitted for depression with
13 suicidal ideation.” ECF No. 69-10 at 8. Follow-up plans included an appointment at
14 the sleep clinic.

15 On January 31, 2008, Dr. Buckley at the Stanford Clinic reported:

16 Coming back to 2007, recently she came back here for a followup and it
17 was suggested a new diagnostic polysomnogram which showed RDI of 12
18 with minimal oxygen saturation of 90%; however, no PLMs were
19 observed, therefore, compatible with mild sleep apnea. She was
20 recommended a subsequently CPCP tiration with the use of CPCP at 6 cm
21 of water. The patient did not feel much improvement of symptoms and
22 has been empirically increasing the pressure up to 9 cm of water. The
23 patient has a history of psychiatric disorders, being previously diagnosed
24 with major depressive disorder and recent hospitalization between January
25 8, 2008 and January 22, 2008, secondary to suicidal plan and ideations.
26 . . . The patient states that she is feeling some partial improvement with the
27 use of CPCP. . . ; however, she still feels mildly sleepy and tired.

28 (ECF No. 69-8 at 14).

On January 23, 2009, a complete polysomnogram was performed. (ECF No. 69-
8 at 52). Dr. Guillemineault, M.D. reported, “this recording is consistent with
obstructive sleep apnea that improved with CPAP pressure of 12 cm of water.” *Id.*

Policy Provisions

Under the Policy the “Group Long Term Disability Insurance Statement Of
Coverage” provides, “If you become Disabled while insured under the Group Policy,

1 we will pay LTD (Long Term Disability) Benefits according to the terms of your
2 Employer's coverage under the Group Policy after we receive Proof of Loss satisfactory
3 to us." (ECF No. 96-5 at 105).

4 The Policy provides,

5 You are Disabled if you meet the following definitions during the periods
6 they apply: . . . A. Own Occupation Definition Of Disability. B. Any
7 Occupation Definition Of Disability. . . . You are disabled from your Own
8 Occupation if, as a result of Physical Disease, Injury, Pregnancy or Mental
9 Disorder: 1. You are unable to perform with reasonable continuity the
10 Material Duties of your Own Occupation; and 2) You suffer a loss of at
least 20% in your Indexed Predisability Earnings when working in your
Own Occupation." *Id.* at 108-109. The Policy states: "You are disabled
from all occupations if, as a result of Physical Disease, Injury, Pregnancy
or Mental Disorder, you are unable to perform with reasonable continuity
the material duties of any occupation.

11 *Id.* at 109.

12 The Policy provides,

13 A. Mental Disorders, . . . and Other Limited Conditions

14 payment of LTD Benefits is limited to 24 months during your entire
15 lifetime for a Disability caused or contributed to by any one or more of the
16 following, or medical or surgical treatment of one or more of the
following: Mental Disorders. . . or . . . Other Limited Conditions. . .

17 Mental Disorder means any mental, emotional, psychological, personality,
18 cognitive, mood or stress-related abnormality, disorder, disturbance,
19 dysfunction or syndrome, regardless of cause (including any biological or
20 biochemical disorder or imbalance of the brain) or the presence of physical
symptoms. Mental Disorder includes, but is not limited to, bipolar
affective disorder, organic brain syndrome, schizophrenia, psychotic
illness, manic depressive illness, depression and depressive disorders,
anxiety and anxiety disorders.

21 . . . Other Limited Conditions does not include . . . neurologic diseases...

22 B. Rules For Disabilities Subject to Limited Pay Periods

23 1. If you are Disabled as a result to a Mental Disorder or any Physical
24 Disease or Injury for which payment of LTD Benefits is subject to a
25 limited pay period, and at the same time are Disabled as a result of a
Physical Disease, Injury, or Pregnancy that is not subject to such
26 limitation, LTD Benefits will be payable first for conditions that are
subject to the limitation.

27 2. No LTD Benefits will be payable after the end of the limited pay
28 period, unless on that date you continue to be Disabled as a result of a
Physical Disease, Injury, or Pregnancy for which payment of LTD
Benefits is not limited.

1 *Id.* at 118-19.

2 The policy includes the following Claims provision:

3 C. Proof of Loss

4 Proof of Loss means written proof that you are Disabled and entitled to
5 LTD benefits. Proof of Loss must be provided at your expense.

6 For claims of Disability due to conditions other than Mental Disorders, we
7 may require proof of physical impairment that results from anatomical or
8 physiological abnormalities which are demonstrable by medically
9 acceptable clinical and laboratory diagnostic techniques.

8 *Id.* at 120.

9 **CONTENTIONS OF THE PARTIES**

10 Nelson contends that Standard unreasonably concluded that a mental disorder
11 caused her inability to work. Nelson contends that the evidence shows that her only
12 disabling condition was the various diagnosed sleep disorders. Nelson asserts that her
13 inability to work caused depression but depression is not the cause of her inability to
14 work. Nelson asserts the record contains no competent opinion that a mental disorder
15 is the cause of her inability to work.

16 Nelson asserts that her sleep disorders beginning at age 6 predated any diagnosis
17 of depression. Nelson asserts that her sleep disorders are evidenced in the record by
18 demonstrable physical abnormalities and numerous clinical studies documenting a long
19 history of sleep apnea, restless leg syndrome, narcolepsy, and other sleep disorders.
20 Nelson contends that Standard unreasonably concluded that the mental disorder
21 limitation applied and that she is not entitled to benefits beyond the 24-month period.
22 Nelson further contends that she is entitled to coverage beyond the 24-month period
23 even if there is some involvement of a mental disorder in her inability to work. Nelson
24 asserts that the evidence in the record is overwhelming that documented, diagnosed, and
25 treated sleep disorders are the only or effective cause of her inability to work.

26 Nelson asserts that Defendant Standard abused its discretion by failing to credit
27 the opinions of her treating physicians, by failing to obtain additional information, by
28 failing to obtain a secondary psychiatric opinion, by rejecting her subjective complaints,

1 by rejecting the determination of the Social Security Administration, and by failing to
2 apply the proximate cause doctrine under California law. Nelson contends that
3 Standard's discontinuation of benefits beyond two years was an abuse of discretion, a
4 violation of its fiduciary duties, and unreasonable. Nelson contends that the Court
5 should order payment of benefits "from December 31, 2009 to the date of the decision."
6 (ECF No. 68-1 at 31).

7 Standard contends that the decision to close Nelson's claim was reasonable and
8 well supported by medical evidence in the record. Standard asserts that the decision to
9 pay benefits was expressly based on Nelson's depression and anxiety due to long-
10 standing and severe major depressive disorder. Standard asserts that Nelson failed to
11 establish that she was disabled by a condition independent from her Mental Disorders
12 in order to continue to receive benefits after the 24-month limitation period based upon
13 a non-limiting condition. Standard asserts that the medical records from Nelson's
14 treating physicians reflect a diagnosis of mild sleep apnea. Standard asserts that Nelson
15 has failed to provide any medical evidence that any sleep disorder resulted in physical
16 impairment precluding Nelson from performing the material duties of any occupation.

17 Standard asserts that the subsequent award of social security benefits does not
18 establish that Nelson suffers from disabling sleep disorders, and that no physician
19 opined at any time that Nelson had a sleep disorder that foreclosed her ability to work.
20 Standard asserts that it was not an abuse of discretion to rely upon objective testing
21 from Nelson's treating physicians, contemporaneous medical records showing mild
22 sleep apnea, and the opinions of Dr. Herzberg and Dr. Brown to conclude that Nelson's
23 sleep related issues did not render her unable to work.

24 ANALYSIS

25 "In the ERISA context, a motion for summary judgment is merely the conduit to
26 bring the legal question before the district court and the usual tests of summary
27 judgment, such as whether a genuine dispute of material fact exists, do not apply."
28 *Harlick v. Blue Shield of California*, 686 F.3d 699, 706 (9th Cir. 2012), *cert denied*, 133

1 S.Ct.1492 (2013) (internal quotations omitted). In *Harlick*, the Court of Appeals
2 explained:

3
4 When we review an ERISA plan administrator's denial of benefits, the
5 standard of review depends on whether the plan explicitly grants the
6 administrator discretion to interpret the plan's terms. *Abatie*, 458 F.3d at
7 967. The parties agree that *Harlick's* plan did grant Blue Shield such
8 discretion. We therefore review Blue Shield's decision for abuse of
9 discretion. *Id.* However, our review is "tempered by skepticism" when
10 the plan administrator has a conflict of interest in deciding whether to
11 grant or deny benefits. *Id.* at 959, 968–69. In such cases, the conflict is a
12 "factor" in the abuse of discretion review. *Abatie*, 458 F.3d at 966–68;
13 *accord Metro. Life Ins. Co. v. Glenn*, 554 U.S. 105, 108, 128 S.Ct. 2343,
14 171 L.Ed.2d 299 (2008). The weight of that factor depends on the severity
15 of the conflict. *Abatie*, 458 F.3d at 968; *Glenn*, 554 U.S. at 108, 115–117,
16 128 S.Ct. 2343.

17
18 A conflict arises most frequently where, as here, the same entity makes the
19 coverage decisions and pays for the benefits. This dual role always creates
20 a conflict of interest, *Glenn*, 554 U.S. at 108, 128 S.Ct. 2343, but the
21 conflict is "more important . . . where circumstances suggest a higher
22 likelihood that it affected the benefits decision." *Id.* at 117, 128 S.Ct. 2343.
23 The conflict is less important when the administrator takes "active steps
24 to reduce potential bias and to promote accuracy," *id.*, such as employing
25 a "neutral, independent review process," or segregating employees who
26 make coverage decisions from those who deal with the company's
27 finances. *Abatie*, 458 F.3d at 969 n. 7. The conflict is given more weight
28 if there is a "history of biased claims administration." *Glenn*, 554 U.S. at
117, 128 S.Ct. 2343. Our review of the administrator's decision is also
tempered by skepticism if the administrator gave inconsistent reasons for
a denial, failed to provide full review of a claim, or failed to follow proper
procedures in denying the claim.

Harlick, 686 F.3d at 707.

19
20 In this case, the Group's Allocation of Authority confers Standard with broad
21 discretionary powers, including "full and exclusive authority to control and manage the
22 Group Policy, to administer claims, and to interpret the Group Policy and resolve all
23 questions arising in the administration, interpretation and application of the Group
24 Policy" and the right to determine "eligibility for insurance," "entitlement to benefits,"
25 "the amount of benefits," and the "sufficiency and the amount of information" required
26 to establish eligibility and entitlement to benefits. (ECF No. 69-5 at 121-22). The
27 Policy provided that any decision made by Standard "in the exercise of our authority
28 is conclusive and binding." *Id.* The Policy contained a clear grant of discretionary
authority and the administrator's benefit decision is reviewed for an abuse of discretion.

1
2 In this case, Standard is the plan administrator, makes the coverage decisions, and
3 pays benefits. While there is no evidence of a history of bias in claims administration,
4 review for abuse of discretion, is tempered by some skepticism because of the structural
5 conflict. *See Conkright v. Frommert*, 559 U.S. 506, 512 (2010) (“[W]hen the terms of
6 a plan grant discretionary authority to the plan administrator, a deferential standard of
7 review remains appropriate even in the face of a conflict.”); *Stephan v. Unum Life Ins.*
8 *Co. of America*, 697 F.3d 917, 929 (9th Cir. 2012) (“While not altering the standard of
9 review itself, the existence of a conflict of interest is a factor to be considered in
10 determining whether a plan administrator has abused its discretion.”). Under the abuse
11 of discretion standard, “a plan administrator’s decision will not be disturbed if
12 reasonable. This reasonableness standard requires deference to the administrator’s
13 benefits decision unless it is (1) illogical, (2) implausible, or (3) without support in
14 inferences that may be drawn from the facts in the record.” *Id.* (internal quotations and
15 citations omitted).

16 The United States Supreme Court has held that the “courts are to develop a
17 federal common law of rights and obligations under ERISA-regulated plans.” *Firestone*
18 *Tire and Rubber Co. v. Bruch*, 489 U.S. 101, 110 (1989) (internal quotation omitted).
19 “An ERISA plan is a contract that we interpret in an ordinary and popular sense as
20 would a person of average intelligence and experience.” *Harlick*, 686 F.3d at 708
21 (internal quotations omitted). This Court looks “first to the explicit language of the
22 agreement to determine, if possible, the clear intent of the parties.” *Id.*³

23 In this case, the Policy provided, “payment of LTD Benefits is limited to 24
24 months during your entire lifetime for a Disability caused or contributed to by any one
25

26 ³ State law doctrines of proximate cause and *contra proferentem* are not
27 applicable. *See Maurer v. Reliance Standard Life Insurance*, 500 Fed. Appx. 626 (9th
28 Cir. 2012) (quoting *Winters v. Costco Whole Sale Corp.*, 49 F.3d 550, 554 (9th Cir.
1995) (“The doctrine of *contra proferentem* does not apply ‘where, as here, the Plan
grants the fiduciary explicit discretion to interpret the Plan.’”)).

1 or more of the following, or medical or surgical treatment of one or more of the
2 following: Mental Disorders.” (ECF No. 69-5 at 118). Nelson initially supported her
3 claim for disability by providing Standard with statements from Justin Birnbaum, M.D.,
4 a psychiatrist, and Sheila Tobin Black, Ph.D., a psychologist, who both listed Nelson’s
5 diagnosis as “Major Depressive Disorder” with symptoms including difficulty sleeping.
6 (ECF No. 69-2 at 107).

7 Standard requested medical records from Dr. Black and Stanford Hospital and
8 Clinics and referred Nelson’s application to its psychiatrist physician consultant. The
9 consultant concluded that Nelson “has a substantial degree of depression” and that “it
10 is reasonable that Ms. Nelson is unable to function in her own or any other occupation.”
11 (ECF No. 69-10 at 101). Standard accepted the claim and notified Nelson that

12 [t]he information in your file supports that you are Disabled by one or
13 more conditions, including depression and anxiety. Since depression and
14 anxiety are considered to be mental disorders, we will apply the Mental
15 Disorders Limitation to your claim. . . We will review your claim on an
16 ongoing basis to determine if you are Disabled by other conditions which
are not subject to Limitation. If we determine that you are Disabled by
other conditions which are not subject to Limitation, you may continue to
receive LTD Benefits after the 24 month Maximum Benefit Period for
your Limited Condition(s) is over.

17 (ECF No. 69-2 at 72-73).

18 The determination that Nelson’s inability to work was caused or contributed by
19 her major depressive disorder and that major depressive disorder was a Mental Disorder
20 subject to the 24-month limit under the Policy was reasonable, well-supported by the
21 record, and consistent with the express terms of the Policy. Nelson supported her
22 application under the Policy with statements from a clinical psychologist and a
23 psychiatrist. Both treating physicians offered a diagnosis of major depressive disorder.
24 Nelson’s treating physicians agreed that Nelson suffered mental and cognitive
25 limitations from “depressed mood” with “chronic fatigue” and “difficulty sleeping.”
26 (ECF No. 69-2 at 107, 128). Both Physician Statements informed Standard that Nelson
27 had been hospitalized from Janaury 8, 2008 until January 22, 2008 at the Stanford
28

1 Hospital for “depression with suicidal ideation.” (ECF No.69-2 at 107, 128). Even
2 assuming that Nelson’s inability to work was contributed to by a non-limited condition,
3 the express terms of the Policy, required Standard to pay benefits first for the limited
4 condition. The Plan provided: “If you are Disabled as a result of a Mental Disorder or
5 any Physical Disease or Injury for which payment of LTD Benefits is subject to a
6 limited pay period, and at the same time are Disabled as a result of a Physical Disease,
7 Injury, or Pregnancy that is not subject to such limitation, LTD Benefits will be payable
8 first for conditions that are subject to the limitation.” (ECF No. 69-5 at 119). On July
9 14, 2008, when Standard accepted Nelson’s claim for disability, the medical records
10 provided by Nelson supported the decision that Nelson was disabled by “depression and
11 anxiety” and that “depression and anxiety are considered to be mental disorders” which
12 are limited conditions payable first under the express terms of the Policy. (ECF No. 69-
13 2 at 72-73).

14 The record shows that Standard received Nelson’s medical records from Stanford
15 Hospital and Clinic on December 24, 2008 and undertook to examine whether Nelson
16 was disabled by a non-limited condition under the Policy. Standard referred the file to
17 Dr. Herzberg, physician consultant, on February 15, 2009 to review the records.
18 Standard asked Dr. Herzberg whether the “medical documentation received support that
19 Ms. Nelson has an underlying sleep disorder which is separate and distinct from any
20 sleep issues attributable to her depression.” Dr. Herzberg confirmed that Nelson “does
21 have documented obstructive sleep apnea syndrome.” Standard asked Dr. Herzberg to
22 address “limitations and restrictions, if any,[] associated with the sleep symptomatology
23 alone.” Dr. Herzberg stated, “A fairly high portion of the general population has
24 obstructive sleep apnea syndrome of this severity or greater. . . . For this degree of sleep
25 apnea as documented I do not think there needs to be any associated limitations or
26 restrictions.” Standard’s follow-up question asked “what would be your
27 recommendation for future medical followup.” Dr. Herzberg stated, “Based on how
28

1 mild Ms. Nelson's sleep apnea is, I would venture to say that most of her sleep
2 symptoms are referable to her depression and not to her intrinsic sleep disorder. Her
3 change in status will likely follow improved treatment of depression." (ECF No. 69-9
4 at 43).

5 At the end of September 2009, Standard received medical records from Dr. Yeam
6 (ECF No. 69-9 at 5) and additional records from Stanford Clinics (ECF No. 69-7 at 61).
7 Standard requested a second report from Dr. Herzberg in order to address the additional
8 materials. Dr. Herzberg summarized,

9 Ms. Nelson has a complicated sleep history. As recently as January 31,
10 2008, I can state with confidence through her Stanford evaluation that she
11 does not have narcolepsy nor excessive daytime sleepiness. She does have
12 sleep-disturbed breathing at that point with either upper airway resistance
13 syndrome or mild sleep apnea, depending on the night of her studies, this
14 following her upper airway reconstructive surgery. . . . It would seem
15 likely, given the mild severity of her documented sleep studies to this
16 point, that most of her daytime sleepiness can be attributed to mood
17 disorder with related sleep disorder.

18 (ECF No. 69-7 at 50).

19 On January 4, 2010, Standard notified Nelson that she had
20 exhausted benefits payable to her for her Mental Disorder as of October
21 16, 2009. Benefit payment has continued to her beyond this time while
22 review of the additional information you submitted, with respect to her
23 possible sleep disorder, was completed. This information provided does
24 not support the presence of a physical disease process which produces
25 ongoing limitations and restrictions precluding her from performing her
26 Own Occupation. Therefore she does not satisfy either the Own
27 Occupation or broader Any Occupation Definition of Disability within the
28 Group Coverage as a result of a condition not otherwise subject to
29 limitation and her claim has been closed with payment to her through
30 December 31, 2009.

31 (ECF No. 69-2 at 46).

32 The Policy provided that "No LTD Benefits will be payable after the end of the
33 limited pay period, unless on that date you continue to be Disabled as a result of a
34 Physical Disease, Injury, or Pregnancy for which payment of LTD Benefits is not
35 limited." (ECF No. 69-5 at 119). Standard had received Nelson's medical records and
36 referred the records to its physician consultant on two occasions. The consultant reports
37

38

1 reviewed the results of the sleep studies conducted at the Standard Sleep Clinic and
2 Pacific Sleep Lab and concluded that Nelson suffered from mild sleep apnea without
3 resulting limitations or restrictions. This conclusion was consistent with the treating
4 physician records provided by Nelson. The determination by Standard on January 4,
5 2010 that the information in the medical records with respect to her sleep disorder does
6 not support the presence of a physical disease process which produces ongoing
7 limitations and restrictions precluding her from performing her Own Occupation was
8 reasonable and supported by the record.

9 On November 18, 2010, Standard received Nelson’s request to review the
10 decision with attached information and referred the case to Dr. Brown for an additional
11 review of records. Dr. Brown reported that “the diagnoses supported by the medical
12 records are major depressive disorder and mild obstructive sleep apnea. There is no
13 substantiation of any other sleep disorder.” (ECF No. 69-6 at 33). Dr. Brown was
14 asked to describe the claimant’s work limitations and restrictions for each diagnosis and
15 stated, “In regard to her obstructive sleep apnea, there are no necessary restrictions or
16 limitations. Essentially there is no documentation of excessive daytime somnolence
17 given that two MSLT’s have shown a normal mean sleep latency. There is no
18 documentation of cognitive impairment that is due to her sleep disorder as opposed to
19 being due to her psychiatric disorder. Furthermore, neither severe excessive daytime
20 somnolence nor cognitive impairment of functionally impairing severity would be likely
21 to occur in a patient with obstructive sleep apnea of the mild severity found in this
22 claimant.” *Id.*

23 On October 10, 2011, Standard issued its final decision concluding,

24 There is insufficient medical evidence for the substantiation of any organic
25 sleep disorder other than mild obstructive sleep apnea. We did not find
26 that Ms. Nelson’s mild OSA is a cause for work limitations or restrictions.

26 ...

27 She does not meet the criteria for narcolepsy and no neurological disorder
28 has been found. The only consistently documented sleep disorder is mild
29 OSA. As the Neurologist Physician Consultant explained mild OSA

1 would not cause disabling fatigue or severe ongoing suicidal depression.
2 Rather it appears to be the case that Ms. Nelson has had a life-long history
3 of significant depression with multiple suicidal attempts and psychiatric
4 hospitalizations. These facts cannot be ignored or revised to now assert
5 that Ms. Nelson is not disabled due to a mental disorder, but, is disabled
6 due to a mild sleep disorder. No other sleep disorder has been supported
7 with *anatomical or physiological abnormalities which are demonstrable*
8 *by medically acceptable clinical and laboratory diagnostic techniques.*
9 Although Ms. Nelson has had testing that may have supported another
10 sleep disorder; over time and with medically acceptable clinical and
11 laboratory diagnostic techniques other sleep disorders have not been
12 substantiated.

13
14 Based on the medical evidence her mild OSA does not appear to be
15 causing her significant limitations or restrictions from performing work;
16 however, her ongoing severe depression still appears to be disabling.

17
18 (ECF No. 69-5 at 138-139).

19 Under the Policy provisions, Standard was entitled to require Nelson to provide
20 “proof of physical impairment that results from anatomical or physiological
21 abnormalities which are demonstrable by medically acceptable clinical and laboratory
22 diagnostic techniques” in order to continue benefits beyond the 24-month period. (ECF
23 No. 96-5 at 120). Nelson provided statements from Dr. Black, a psychologist, who was
24 seeing Nelson every Tuesday at the time she applied to Standard for disability. Dr.
25 Black provided the diagnosis of major depressive disorder and stated “at times she’ll
26 become so sleep deprived that the depression gets really bad and she becomes suicidal.”
27 (ECF No. 69-4 at 106). Dr. Black was a psychologist treating Nelson for major
28 depressive disorder who relied upon the Stanford treatment for any diagnosis of sleep
disorder. The report of Dr. Black does not provide evidence of a “physical impairment
that results from anatomical or physiological abnormalities which are demonstrable by
medically acceptable clinical and laboratory diagnostic techniques.” (ECF No. 96-5 at
120).

29 The Stanford Hospital and Clinic records provided by Nelson established that
30 she suffered from Obstructive Sleep Apnea. Standard’s examining physicians agreed
31 and characterize the condition as mild without functional restriction or limitation. The
32 Stanford records do not provide medical evidence to the contrary. On January 13, 2000,

1 Dr. Kushida reviewed the nocturnal polysomnogram concluding that the study was
2 “consistent with mild sleep related breathing disorder.” (ECF No. 69-8 at 17). On
3 February 14, 2000, Dr. Kushida concluded that the results of another nocturnal
4 polysomnogram were “consistent with periodic limb movement disorder and obstructive
5 sleep apnea that improved with CPAP. . .” (ECF No. 69-8 at 24).

6 Seven years later, on April 30, 2007, when Nelson returned to the Stanford Sleep
7 Clinic, Dr. Guilleminault described Nelson as a patient with “a history of well-
8 controlled depression and anxiety who complains of long-standing sleep disruptions.”
9 (ECF No.69-8 at 9). Nocturnal polysomnogram in May 2007 were reported to be
10 “consistent with obstructive sleep apnea that improved with CPAP. . .” (ECF No.69-8
11 at 39). At a July 2007 visit, Dr. Brooks concluded “[b]ased on the current
12 polysomnogram test and the CPAP triation study, we believe that her sleepiness,
13 especially in the daytime, is partially as a result of her obstructive sleep apnea. I do not
14 think that she has periodic limb movement disorder.” (ECF No. 69-8 at 12). On
15 January 31, 2008, Dr. Buckley at the Stanford Clinic reported, “she came back here for
16 a followup and it was suggested a new diagnostic polysomnogram which showed RDI
17 of 12 with minimal oxygen saturation of 90%; however, no PLMs were observed,
18 therefore, compatible with mild sleep apnea.” (ECF No.69-8 at 14). On January 23,
19 2009, Nelson completed another nocturnal polysomnogram with Dr. Guilleminault
20 concluding the results were “consistent with obstructive sleep apnea that improved with
21 CPAP.” (ECF No. 69-8 at 52).

22 The only additional record provided by Nelson was the evaluation by Dr. Yeam
23 on August 3, 2009. Dr. Yeam concluded his impression as “Probable Narcolepsy.
24 Parasomnna” and recommended “further clinical evaluation.” (ECF No. 69-9 at 1).

25 The medical records establish that Nelson suffered from obstructive sleep apnea
26 and establish that Nelson did not suffer from Narcolepsy or Periodic Limb Movement.
27 Based upon the reports of Nelson’s treating physicians, it was reasonable fore Standard
28

1 to rely upon the conclusions of Dr. Herzberg and Dr. Brown to determine that the
2 medical evidence did not substantiate “any organic sleep disorder other than mild sleep
3 apnea” and the mild sleep apnea did not cause work limitations or restrictions. (ECF
4 No. 69-5 at 138).

5 The Social Security determination in this case does not support a different
6 conclusion. On October 16, 2009, Nelson applied for social security benefits describing
7 the conditions that limit her ability to work as “sleep apnea, periodic limb movement
8 disorder, restless leg syndrome, narcolepsy, depression.” (ECF No. 69-13 at 23). The
9 record shows that Nelson received an award of disability benefits but does not indicate
10 the disability relied upon to support the award. Because the records show that Nelson
11 had a disabling mental disorder, this determination by Social Security does not support
12 the conclusion that Nelson had a disabling sleep disorder.

13 The Court concludes that Standard did not abuse its discretion by determining
14 that Nelson was not entitled to disability benefits payments under the Policy for a non-
15 limited condition after December 31, 2009. Standard reasonably relied upon specific
16 provisions of the policy, objective testing from Nelson’s treating physicians, medical
17 records from treating physicians showing mild sleep apnea, and the opinions of Dr.
18 Herzberg and Dr. Brown consistent with the medical records provided by Nelson. No
19 treating physician report in the record opined that Nelson’s sleep disorders were
20 disabling. *See Black & Decker Disability Plan v. Nord*, 538 U.S. 822, 831 (2003)
21 (“Nothing in [ERISA] suggests that plan administrators must accord special deference
22 to the opinions of treating physicians.”).


23 The Court has taken into consideration Standard’s dual role as claims
24 administrator and insurer. This structural conflict is offset by Standard’s efforts to
25 consult three different medical professionals and Standard’s decision to conduct
26 reconsideration review by individuals not involved in the disability determination. *See*
27 *Harlick*, 686 F.3d at 707 (“The conflict is less important when the administrator takes
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1 'active steps to reduce potential bias and to promote accuracy,' such as employing a
2 'neutral, independent review process,' or segregating employees who make coverage
3 decisions from those who deal with the company's finances.'"). Even applying a high
4 degree of skepticism, the Court concludes that decision by Standard to limit benefits
5 was reasonable based upon the express language of the Policy and the medical records.
6 Standard provided full review of the claim and followed proper procedures in
7 determining the claim.

8 **CONCLUSION**

9 IT IS HEREBY ORDERED that 1) motion for summary judgment and judicial
10 notice (ECF No. 68) filed by Plaintiff Mariana Nelson is denied; and 2) motion for
11 summary judgment (ECF No. 69) filed by Defendant Countrywide Financial
12 Corporation Group Long Term Disability Plan is granted. The Clerk of the Court shall
13 enter judgment in favor of the Defendants and against Plaintiff.

14 DATED: January 13, 2016

15 
16 **WILLIAM Q. HAYES**
17 United States District Judge
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